



Bank Name : \_\_\_\_\_

Department Concerned \_\_\_\_\_

ATM Yearly Statistics

Report date : \_\_\_\_\_

## I. ACCOUNTS

### I.1 ANNUAL FORECAST :

(To be submitted annually for the next five (5) years)

	1988	1989	1990	1991	1992
TOTAL AC-COUNTS					
TOATAL ATM CARDS					
TOTAL ATM's					
TOTAL TRANSACTIONS					

Bank Name : \_\_\_\_\_

Department Concerned \_\_\_\_\_

ATM Monthly Statistics

for the (Gregorian) month of \_\_\_\_\_

Report date : \_\_\_\_\_

### I.2 CUSTOMERS STATISTICS

TOTAL ACCOUNTS	TOTAL ATM CARDS	PERCENT OF TOTAL ACCOUNTS	TOTAL ACTIVE CARDS	PERCENT OF TOTAL CARDS



## II. A T M ' s

### II. 1 CURRENT DIRECTORY BY LOCATION (INSTALLED OR PLANNED)

ITEM NO.	LOCATION	ATM IDENTIFIER	ATM TYPE (*)	ATM MODEL	SERVICE HOURS	INST'N DATE	TRANS PER MONTH

Note: \* ATM TYPEs are

- 1 - In branch, thru the wall
- 2 - In branch, special lobby
- 3 - In branch, standalone
- 4 - off-site thru the wall
- 5 - off-site special lobby
- 6 - drive-up

## III. TRANSACTIONS

### III.1 ATM TRANSACTIONS PROCESSED

TRANSACTIONS	THIS MONTH	PREVIOUS MONTH	ANNUAL FORECAST
TOTAL			
WITHDRAWALS			
BALANCE ENQ.			
OTHERS			

### III. 2 PERFORMANCE DATA

- 1) Last month's average transactions:
  - a) per ATM \_\_\_\_\_
  - b) per CARD \_\_\_\_\_
- 2) Maximum transactions at an ATM last month \_\_\_\_\_
- 3) Average Cost per ATM last month .....
- 4) Average Cost per transaction last month \_\_\_\_\_
- 5) Average total transaction time (from card insertion till completion) last month \_\_\_\_\_
- 6) Average system response time last month \_\_\_\_\_
- 7) Average amount in withdrawal transactions last month \_\_\_\_\_
- 8) Absolute average uptime last month \_\_\_\_\_
- 9) Total number of problems acted upon at network control last month \_\_\_\_\_
- 10) Peak time : from \_\_\_\_\_ HRS to \_\_\_\_\_ HRS.